

Louanne Bakk

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EDUCATION

2007 – Present	Doctor of Philosophy Degree in Social Work Michigan State University, East Lansing, MI Defense Date: January, 2012
2001	Master of Social Work University of Michigan, Ann Arbor, MI
2001	Certificate of Specialization in Aging University of Michigan, Ann Arbor, MI
2000	Bachelor of Social Work Arizona State University West, Glendale, AZ

RESEARCH INTERESTS

- Health care policy and older adults
- Health and economic disparities among older individuals
- Community-based intervention programs and services targeting older adults

TEACHING INTERESTS

- Applied Social Work Research
- Social Work Policy and Services
- Administrative Skills for Social Work Practice
- Theories of Groups, Organizations, and Communities in Social Work

EMPLOYMENT HISTORY

Academic Experience

2010 – Present	Ph.D. Student Peer Mentor Michigan State University School of Social Work, E. Lansing, MI <ul style="list-style-type: none">• Provide academic support to Ph.D. students on papers, presentations, data analysis, and funding proposals• Conduct group sessions with Ph.D. students on specialized topics
2009 – 2010	Graduate Assistant (with Anne Hughes, Ph.D.)

Michigan State University School of Social Work

- Reviewed literature involving use of complementary and alternative medicine by older adults
- Assisted in preparation of Administration on Aging (AoA) grant to fund Lesbian, Gay, Bisexual, and Transgender (LGBT) resource center for older individuals

2007 – 2009

Graduate Assistant (with Amanda Toler Woodward, Ph.D.)

Michigan State University School of Social Work

- Conducted literature review pertaining to reciprocal relationships of older persons with a mental illness
- Performed quantitative data analysis estimating comorbid chronic conditions among older adults with a mental illness
- Assisted in project involving technology and older adults by developing SPSS database and conducting telephone interviews

1999 – 2000

Research Assistant (with Cheryl D. Lee, Ph.D.)

Arizona State University School of Social Work

- Developed and implemented qualitative study involving later life transitions into widowhood

Practice Experience

2008 – Present

Research Specialist (part-time, contractual employee)

Area Agency on Aging 1-B, Southfield, MI

- Conduct qualitative research study involving access to medications under Medicare Part D prescription drug program
- Develop quantitative survey instrument and analyze data for longitudinal study involving how acquisition of personal emergency response system unit impacts older adults' health and well-being

2003 – 2007

Director of Access and Benefits Assistance

Area Agency on Aging 1-B, Southfield, MI

- Directed and coordinated Older American's Act and Michigan Medicare/Medicaid Assistance Program programmatic activities
- Developed and implemented outreach and education campaign that resulted in over 25,000 older adults receiving assistance with Medicare Part D enrollment
- Formulated and maintained effective collaborations between legislators, governmental entities, and community organizations
- Determined opportunities to establish new programs and/or services to enhance access to benefits for older adults and developed request for funding proposals
- Conducted professional presentations and educational sessions on Medicare and Medicaid benefits

- 2002 – 2003 Health Specialist/Community Planner
Area Agency on Aging 1-B, Southfield, MI
- Monitored, researched, and analyzed proposed program plans, policies, and federal and state legislation
 - Engaged in advocacy on behalf of older persons
 - Identified unmet needs among older adults in agency's six-county planning and service area, particularly those with greatest social and economic disadvantage
 - Strengthened relationships between agency and community organizations

Internships

- 9/2001 – 12/2001 Towsley Village, Chelsea Retirement Community
Chelsea, MI
- 1/2001 – 8/2001 Neighborhood Senior Services
Ann Arbor, MI

Other Employment

- 1998 – 2000 Hospitality
Franciscan Renewal Center, Scottsdale, AZ
- 1996 – 1998 Artist Coordination
Scottsdale Center for the Arts, Scottsdale, AZ
- 1993 – 1996 Office Manager and Sales Associate
Lecy Construction, Inc., Eden Prairie, MN
- 1990 – 1992 Office Manager
Commuter Air Technology, Inc., Scottsdale, AZ

PEER-REVIEWED PUBLICATIONS

Bakk, L. and Sosulski, M. R. (in press). A social justice perspective on Medicare Part D in an age of reform: Critical implications of trends in health care policy and advocacy. Submitted to *Journal of Sociology and Social Welfare*.

Woodward, A.T., Freddolino, P.P., Blaschke-Thompson, C.M., Wishart, D.J., **Bakk, L.**, Kobayashi, R., and Tupper, C. (2011). Technology and Aging Project: Training Outcomes from a randomized field trial. *Ageing International*, 36(1), 46-65.

Bakk, L. (2009). Medicare Prescription Drug, Improvement, and Modernization Act of 2003: Implications for the future of health care. *Health & Social Work*, 34(1), 59-63.

Lee, C. D. & **Bakk, L.** (2001). Later life transitions into widowhood. *Journal of Gerontological Social Work*, 35(3), 51-63.

MANUSCRIPTS UNDER REVIEW

Bakk, L., Woodward, A.T., & Dunkle, R.E. *Medicare prescription drug benefit: The Impact of the Medicare Part D Coverage Gap on Older Adults with a Mental Illness*. Manuscript submitted for publication

Woodward, A.T., Freddolino, P.P., Wishart, D.J., **Bakk, L.**, Kobayashi, R., Tupper, C., Panci, J., and Blaschke-Thompson, C.M. *Outcomes from a peer tutor model for teaching technology to older adults*. Manuscript submitted for publication.

MANUSCRIPTS IN PROGRESS

Bakk, L., McGuire, J.M., & Woodward, A.T. *The impact of a Personal Emergency Response System (PERS) on health, well-being, and falls risk of community-dwelling older adults*. Manuscript in preparation.

Bakk, L. & Woodward, A.T. *Gender and racial disparities in cost-related medication nonadherence and Medicare Part D: A longitudinal analysis*. Manuscript in preparation.

Woodward, A.T., **Bakk, L.**, Taylor, R.J., & Chatters, L.M. The presence of a mental illness in later life and reciprocal relationships with family, non-kin, and church members. Manuscript in preparation.

OTHER PUBLICATIONS

Area Agency on Aging 1-B. (2011, May). *Does PERS and Falls Prevention Material Reduce Stress, Anxiety, Falls Risk, Hospital Admission and Emergency Room Use for Older Adults on the Wait List for Home- and Community-Based Services?* Southfield, MI: **Louanne Bakk**.

Bakk, L. (2008). Receiving help with Medicare prescription drug benefit costs. *Aging resources: A publication produced by Presbyterian Villages of Michigan Senior Living Communities*, 2.

Bakk, L. (2004, Winter). Ask the expert: Medicare's new prescription drug benefit. *Michigan Generations: A quarterly publication by Michigan's Area Agencies on Aging*, 9.

Bakk, L. (2003, Fall through 2007, Summer). Ask the expert (quarterly column dedicated to topics pertaining to Medicare and Medicaid). *Access: Your link to community resources. A quarterly publication produced by the Area Agency on Aging 1-B.*

Area Agency on Aging 1-B. (2002, November). *Prescription drug affordability: A report by the Area Agency on Aging 1-B Advisory Council Ad Hoc Study Committee*. Southfield, MI: **Louanne Bakk**.

ACADEMIC PRESENTATIONS

Woodward, A.T., Freddolino, P.P., Blaschke, C.M., Fox, M., Wishart, D.J., Fox, M., **Bakk, L.**, Kobayashi, R. (2011, January). *Technology and Aging Project: Outcomes from a randomized field trial*. Paper presented at the 2011 Annual Conference for the Society for Social Work and Research in Tampa, FL.

Bakk, L., Woodward, A.T., & McGuire, J. (2010, November). *The Medicare Part D Coverage Gap: Medication access, adherence, and factors impacting compliance*. Paper presented at 63rd Annual Scientific Meeting of the Gerontological Society of America in New Orleans, LA.

Woodward, A.T., Freddolino, P.P., Blaschke, C.M., Fox, M., Wishart, D.J., Fox, M., **Bakk, L.**, Kobayashi, R. (2010, November). *Technology and Aging Project: Outcomes from a randomized field trial*. Paper presented at the 63rd Annual Scientific Meeting of the Gerontological Society of America in New Orleans, LA.

Bakk, L. & Dunkle, R.E. (2010, October). *The Medicare Part D Coverage Gap: Implications for social work education*. Paper presented at the 2010 Annual Program Meeting of the Council on Social Work Education in Portland, OR.

Bakk, L. (2010, March). *Older adults with a mental illness and the Medicare Part D coverage gap: Medication access, continuity, and the role of community service agencies*. Paper and poster presented at the 2010 Annual Conference of the National Council on Aging and the American Society on Aging in Chicago, IL.

Freddolino, P.P., Woodward, A.T., Blaschke, C.M., Fox, M., Wishart, D.J., **Bakk, L.** (2010, January). *Improving social support for older adults through technology: Early results from a randomized clinical trial*. Paper presented at the 2010 Annual Conference for the Society for Social Work and Research in San Francisco, CA.

Bakk, L., Dunkle, R.E., & Woodward, A.T. (2009, November). *Medicare prescription drug benefit: Impact on older persons with a mental illness*. Poster session presented at the 62nd Annual Scientific Meeting of The Gerontological Society of America in Atlanta, GA.

Woodward, A.T., Freddolino, P.P., Blaschke, C.M., Fox, M., Wishart, D.J., **Bakk, L.** (2009, November). *Technology and Aging Project: Initial lessons learned from implementation of a technology training program for older adults*. Paper presented at the 62nd Annual Scientific Meeting of the Gerontological Society of America in Atlanta, GA.

Woodward, A.T. **Bakk, L.**, Taylor, R.J., Chatters, L.M. (2009, November). *Age and comorbid mental and physical illnesses*. Poster session presented at the 62nd Annual Scientific Meeting of The Gerontological Society of America in Atlanta, GA.

Woodward, A.T., **Bakk, L.**, Taylor, R.J., & Chatters, L.M. (2008, November). *Mental illness in later life: Giving and receiving support*. Presented at the 61st Annual Scientific Meeting of The Gerontological Society of America in Washington, DC.

Bakk, L., Dunkle, R.E., & Woodward, A.T. (2008, August). *Medicare prescription drug benefit: Impact on older persons with a mental illness*. Paper presented at the 2008 Summer Training on Aging Research Topics - Mental Health Conference in San Diego, CA.

Bakk, L. (2008, March). *Medicare Prescription Drug, Improvement, and Modernization Act: Has it served the most vulnerable populations?* Paper presented at the 2008 Annual Conference of the National Council on Aging and the American Society on Aging in Washington, DC.

OTHER PRESENTATIONS

McGuire, J.M., McGuire, J., and **Bakk, L.** (2011, May). *Helping people on wait lists with PERS*. Presenter at the 24th Annual Conference of the Area Agencies on Aging Association of Michigan in East Lansing, MI.

Bakk, L. (2006, October). *What's new with the Medicare prescription drug program*. Presenter at the 2006 Blue Cross Blue Shield of Michigan Senior Advisory Council Annual Conference in Frankenmuth, MI.

Toomey, M., Adams, R., **Bakk, L.**, Nicholson, C., Paeth, J., & Gerdel, T. (2006, August). *The community role in Medicare education: Setting the course for the future*. Presenter at the 2006 National Association of Area Agencies on Aging Annual Conference in Chicago, IL.

Bakk, L. (2006, February). *Medicare Part D: Effectively training outreach partners*. Presenter at the Centers for Medicare and Medicaid Services Partnership Conference in Chicago, IL.

Bakk, L. (2005, October). *What's new with the Medicare prescription drug program*. Presenter at the 2005 Blue Cross Blue Shield of Michigan Senior Advisory Council Annual Conference in Mt. Pleasant, MI.

Bakk, L. (2005, October). *Assisting patients in accessing medications through Medicare Part D programs*. Keynote speaker at the Michigan Osteopathic Association Fall Board Meeting in Okemos, MI.

- Bakk, L.** (2005, June). Utilizing call center technology to assist older adults. In T. Lambert, *National Aging Information and Assistance/Referral Systems*. Symposium conducted at the 2005 National Alliance of Information and Referral Systems Annual Conference, Tucson, AZ.
- Bakk, L. & Trumbell, L.** (2004, April). *The Medicare Prescription Drug, Improvement, and Modernization Act: Accessing Medicare Part D*. Presenter at the Joint Meeting of the Michigan Commission on Aging and State Advisory Council, Lansing, MI.
- Bakk, L.** (2004, February). *Facts about Medicare Part D: Accessibility for your constituents*. Presenter at the 2004 Michigan Association of Counties Conference, Lansing, MI.
- Bakk, L.** (2003, October). *Accessing affordable prescription drugs*. Paper presented at the Wayne State University Institute of Gerontology Elder Advisors to Research Annual Fall Luncheon, Detroit, MI.

TEACHING EXPERIENCE

Summer, 2011	Social Work 832: Applied Social Work Research: Survey and Field Design Michigan State University School of Social Work
Summer, 2011	Social Work 830: Applied Social Work Research: Experimental and Quasi-Experimental Design (blended format) Michigan State University School of Social Work
Spring, 2011	Social Work 832: Applied SW Research: Survey and Field Design Michigan State University School of Social Work
Fall, 2010	Social Work 845: Administrative Skills for Social Work Practice (blended format) Michigan State University School of Social Work
Summer, 2010	Social Work 832: Applied Social Work Research: Survey and Field Design Michigan State University School of Social Work
Summer, 2010	Social Work 812B: Integration of Theory, Policy, and Evaluation in Social Work Michigan State University School of Social Work
Summer, 2010	Social Work 830: Applied Social Work Research: Experimental and Quasi-Experimental Design (blended format) Michigan State University School of Social Work
Spring, 2010	Social Work 822: Topics in Policy Practice and Advocacy: Aging Michigan State University School of Social Work

Spring, 2010	Social Work 441: Social Work Practice with Task Groups, Organizations, and Communities Michigan State University School of Social Work
Summer, 2009	Social Work 812B: Integration of Theory, Policy, and Evaluation in Social Work Michigan State University School of Social Work
Summer, 2009	Social Work 845: Administrative Skills for Social Work Practice Michigan State University School of Social Work
Spring, 2009	Social Work 822C: Social Welfare Policy and Services: Aging Michigan State University School of Social Work
Fall, 2008	Social Work 800: Introduction to Professional Social Work Practice Michigan State University School of Social Work
Summer, 2008	Social Work 812B: Integration of Theory, Policy, and Evaluation in Social Work Michigan State University School of Social Work (with Victoria Fitton, Ph.D.).
Spring, 2008	Social Work 822C: Social Welfare Policy and Services: Aging Michigan State University School of Social Work
Fall, 2007	Social Work 810: Theories of Groups, Organizations, and Communities in Social Work Michigan State University School of Social Work (with Sally Rypkema, Ph.D.)
2004 – 2006	Field Instructor for Master of Social Work Students, University of Michigan School of Social Work, Geriatric Social Work Fellowship Program.

FELLOWSHIPS, SCHOLARSHIPS, AND SCHOLASTIC AWARDS

2010	Hartford Doctoral Fellowship in Geriatric Social Work John A. Hartford Foundation
2010	Public Policy Issues in Aging Workshop Invited to participate by Syracuse University (competitive award)
2010	Graduate Student Research Award American Society on Aging

- 2009 Pearl Aldrich Graduate Student Research Award
Michigan State University
- 2009 School of Social Work Doctoral Fellowship for Research
Michigan State University
- 2008 Hartford Doctoral Fellows Pre-Dissertation Award
John A. Hartford Foundation
- 2008 Summer Training on Aging Research Topics - Mental Health
Fellowship, Funded by the National Institute on Mental Health
through the University of California at San Diego Division of
Geriatric Psychiatry
- 2008 Graduate School Summer Support Retention Fellowship
Michigan State University
- 2007 Graduate School Summer Recruitment Fellowship
Michigan State University
- 2000 – 2001 John A. Hartford Foundation Geriatric Fellowship
University of Michigan
- 2000 – 2001 Dean’s Scholarship
University of Michigan
- 1999 – 2000 Merit Scholarship
Arizona State University West
- 1999 – 2000 Inaugural Bob Godlove Scholarship
Arizona State University West

RECOGNITIONS AND OTHER AWARDS

- 2011 Aging Innovations Award (Technology category) Recognizing
Personal Emergency Response System Program
National Area Agencies on Aging Association
- 2007 Special Tribute Recognizing Achievements and Service on Behalf of
Older Adults
United States House of Representatives
- 2007 Recognition of Outstanding Contributions to Seniors in Michigan
Blue Cross Blue Shield Senior Advisory Council
- 2007 Community Champion Award: Medicare Part D Advocacy

Molina Healthcare of Michigan

- 2006 Proclamation of Achievement and Service on Behalf of Older Adults
Oakland County Board of Commissioners
- 2006 Aging Achievement Award Recognizing Medicare Part D Outreach
and Enrollment Efforts
National Area Agencies on Aging Association
- 2006 Medicare Part D Outreach and Enrollment Recognition Award
National Centers for Medicare and Medicaid Services

COMMITTEES AND SERVICE

- 2010 – Present Committee Member
Doctoral Program Committee
Michigan State University School of Social Work
- 2007 – 2010 Faculty Planning Committee Member
Levande Program in Gerontology
Formerly Hartford Foundation Practicum Partnership Program
Michigan State University School of Social Work
- 2008 – 2010 Committee Member
Social Welfare Policy Sequence Committee
Michigan State University School of Social Work
- 2004 – 2006 Board Member
Michigan Alliance of Information and Referral Systems
- 2003 – 2007 Senior Advisory Council Member
Blue Cross Blue Shield of Michigan

ADDITIONAL COURSEWORK AND TRAINING

- 2010 Michigan Center for Urban African American Aging Research:
Summer Doctoral Training Workshop
University of Michigan and Wayne State University
- 2010 Logistic Regression and Related Techniques
Center for Statistical Consultation and Research
University of Michigan
- 2009 Applications of Hierarchical Linear Models
Center for Statistical Consultation and Research

University of Michigan

2009 Examining the Health and Retirement Study Workshop
Summer Institute in Survey Techniques
Survey Research Center, Institute for Social Research
University of Michigan

2009 Qualitative Data Analysis with/without Computers
Summer Institute in Survey Techniques
Survey Research Center, Institute for Social Research
University of Michigan

PROFESSIONAL MEMBERSHIPS

2010 – Present Society for Social Work and Research

2010 – Present American Society on Aging

2008 – Present Gerontological Society of America

2008 – Present Association for Gerontology Education in Social Work

COMMUNITY ACTIVITIES

2007 – Present Michigan Medicare Medicaid Assistance Program Volunteer

REFERENCES

Amanda T. Woodward, Ph.D.
Assistant Professor, Hartford Faculty Scholar
Michigan State University
School of Social Work
254 Baker Hall
East Lansing, MI 48824
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Ruth E. Dunkle, Ph.D.
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